

TQCN DOC#	Affiliate	Dept.	Source	Location	Ref	Date
TQCN_FTR-082340025	TMS	Vehicle &	FTS	AREA-CENTRAL	82473575	09/03/2008
Problem Area	Primary Model	Model Year	Production Date	Odometer	VIN (confirm 17 characters):	
PPO/DIO-TMS	IS F	2008	2008-02-08	3723	JTHBP262885 [REDACTED]	
Condition Title						
Gas pedal gets stuck on winter floor mat						

Do not type in YELLOW shaded fields – This data is auto-populated from the TQCN system:

Repair Date	Optional Ref.	Optional Approval
8/1/2008		FTS Dan P PFEIFFER

Condition Description

Customer states that his IS-F had an unintended acceleration.

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Central Lexus Region

630-505-4395

Diagnostic Steps:

The technician confirmed that the gas pedal got caught by the floor mat on hard acceleration. The winter floor mat was not attached to the hold down clips.

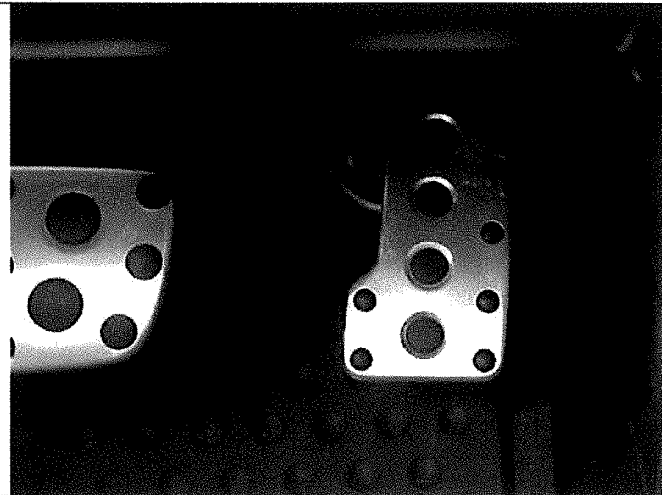
Probable Cause

The winter floor mat was not clipped in position and so physically interfered with the pedals arc of return.

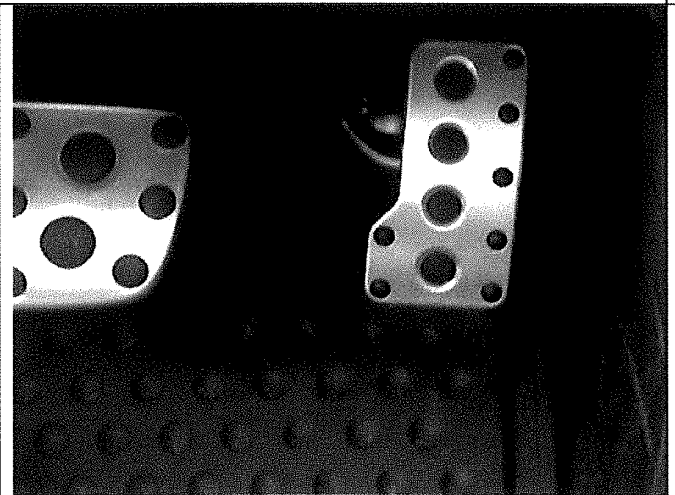
Part # 1:	Part # 2:	Part # 3:	Parts Disposition:	Parts Shipping Destination:

Repair Process

The technician repositioned and clipped the mat down with the factory hold down clips.



Pedal is in the up position



The pedal is held down by the out of position winter floor mat.